

August 18, 2008

Peter M. Elliott
President and Owner
MAPLETREE FURNITUREMAKERS & CO., Inc.
5887 Heckert Road
Bakerstown, PA 15007

Dear Peter,

We wanted to express our feelings regarding our recent “journey” with you, and Mapletree Furniture. As you well know, it started when it became necessary to replace our television with one of the new popular flat screen models. It was at that time that we discovered that the new television would not fit in our cabinet previously occupied by the now departed set. After searching through the local furniture stores, we found that what we needed, would not fit in the particular spot in the room, or if it would fit, was not functional. In February of 2008, my wife saw the local news doing a live shot from the Pittsburgh Home and Garden Show, at the end of the aisle, where you were setup. When she saw the quick view of the furniture, she said “we have to go and talk to them”. After searching up and down the aisles, we finally found the Mapletree display. After looking at the furniture display pieces, and speaking with your representative at the display, we knew this is where we needed to start.

I must admit that I did not expect to be dealing with the President and owner of the company. When we began with my initial ideas and sketches, you took them, refined them and created a “masterpiece”, just as you had promised. To say that no detail was overlooked would be an understatement. The countless emails, suggested improvements, and the patience required when dealing with the public, are all signs of a dedicated and committed organization. The end result is a custom designed piece of furniture, with our satisfaction in mind, and your expertise as a part of the blueprint; something that I’m sure, is a part of every piece created by Mapletree.

We are proud of our cabinet that Mapletree created for us and get to admire it daily. We are equally proud to have created this relationship with Mapletree and should the need arise for another masterpiece, we know where we will begin.

To everyone at Mapletree, thank you.

With sincere regards,

Keith and Joann Holzer
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Bethel Park, PA 15102
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